

Introduction

At MSI Reproductive Choices, our mission, 'Children by choice, not chance', is at the heart of everything we do. We provide high-quality contraception, safe abortion and post-abortion care services, and work with advocacy to create an enabling environment for safe access for all. All team members must support us in our mission.

We want individuals who believe in our mission and who can clearly describe how and why they feel that what MSI Reproductive Choices does is important. To achieve this, every candidate is given the opportunity to provide their thoughts and opinions on our mission statement in the online application form. We only consider applications from candidates who are aligned with MSI Reproductive Choices mission and vision to eliminate unsafe abortion in the countries where we work.

For this reason, only **fully pro-choice candidates** will be considered for any role within MSI. Please ensure that you read the MSI Reproductive Choices Candidate Pack carefully, prior to applying.

MSI Reproductive Choices is committed to creating an inclusive environment with a workforce which is representative of the communities we serve. We're proud to be an equal opportunities employer and give equal consideration to all qualified applicants without regard to race, ethnicity, religion, gender, gender identity or expression, sexual orientation, national origin, disability, or age. MSI is committed to safeguarding and promoting the welfare of all team members and clients, with a focus on vulnerable groups. MSI committed to compliance with all fair employment practices including citizenship and immigration status.

Please note this role will be subject to full pre-employment background checks which may include, but is not limited to employment references, right to work verification, adverse financial checks, basic criminal record checks and risk database screening checks.

Key Skills

To perform this role, it is essential that you have the following skills:

- Ability to work in a diverse and inclusive environment, respecting and collaborating with all individuals equally, and with a commitment to overcome bias and prejudice
- Ability to work as part of a team
- Excellent communication skills – both verbal and written – able to convey information in a clear, simple and warm manner
- Accurate recording of patient information
- Excellent customer service skills

Key Experience

To perform this role, it is essential that you have the following experience:

- Organisational skills, and ability to organise workload to meet multiple or conflicting demands
- IT literate; familiar with Windows applications and Microsoft Office Packages
- Experience of providing administrative support (essential)
- Experience of working with the public
- Experience in a healthcare setting (essential)
- Experience of working as part of a team

Formal Education/qualification

- English and Maths – GCSE level or equivalent preferred

Personal Attributes

- MSI Reproductive Choices is dedicated to equal opportunity for all and recognises that every individual is unique. Whilst we always seek to embrace individual differences and celebrate the diversity of our workforce, we also want to ensure that every team member is suited to their role and that they are given the best opportunity to succeed.
- The personal attributes described below have been developed in accordance with the job description and other contextual factors relating to the role and are considered essential.
- For this role, we're looking for an individual who is:
- Committed to the protection of team members and clients, with a focus on vulnerable groups
- Able to role-model inclusive and culturally sensitive attitudes and behaviours
- Pro-choice
- Positive attitude to private healthcare
- Motivated by a desire to provide a professional service and to support a successful, efficient and committed team utilising effective systems

All MSI Reproductive Choices person specifications are subject to a language neutrality test prior to approval and we're always looking for new ways to make our recruitment process as fair and unbiased as we can. If you'd like to provide feedback on MSI Reproductive Choices recruitment process, please do so via email to

Resourcinguk@MSIChoices.org

Person Specification: Vasectomy Care Assistant

- Willing to undergo training/coaching in line with organisational philosophy
- Calm under pressure, ability to work in emergency and stressful situations
- Confident, able to use initiative
- Outgoing, friendly
- Flexible and reliable
- Excellent attention to detail
- Good time management
- Prioritisation skills
- Flexibility