

# Job Description:

## Innovation, Evidence and Research Manager



### General role information

|                               |   |
|-------------------------------|---|
| <b>Job Title:</b>             | Innovation, Evidence and Research Manager |
| <b>Reporting to:</b>          | Director of Evidence and Impact           |
| <b>Salary Band:</b>           | 17  |
| <b>Notice period:</b>         | 3   |
| <b>Career Band:</b>           | 5   |
| <b>Budget Responsibility?</b> | Yes                                       |
| <b>Direct Reports?</b>        | Yes                                       |
| <b>Client facing role?</b>    | Yes                                       |

### About MSI Reproductive Choices

At MSI Reproductive Choices we are unapologetically pro-choice. We believe that every woman has the right to make choices about her own body and her own future. As one of the world's leading providers of contraception and safe abortion care, we give women the means to do so. Our team members, working across 37 countries, provide high quality, safe services to women, when and where they need them. Because when a woman can determine her own future, she can contribute to creating a better, more sustainable future for everyone.

MSI Reproductive Choices is committed to safeguarding: promoting the welfare and safety of everyone involved in the delivery or receipt of sexual and reproductive health services, especially children, young people and vulnerable adults. We are committed to ensuring diversity, and equality for all within our organisation and encourage applicants from diverse backgrounds to apply. We expect all staff and post holders to share our values and commitments.

### The department/team

High quality data & evidence is essential for MSI to achieve ambitious MSI2030 strategy goals. The purpose of this team is to ensure the organisation has the right data collected, turned into insights that can be put into action. A pragmatic focus on 'knowing what works ensures that insight gathering, and programme evaluations make a difference to how services are implemented for clients across the world.

To achieve this, the E&I team works with all departments to ensure they are asking the right questions and answering them effectively. It delivers rapid data analytics to support programmes in their implementation. The team ensures projects are well designed, carefully monitored and evaluated, and operational learnings gathered and disseminated to further adaptive learning. We are responsible for undertaking strategic research to answer the big-picture questions of global relevance, whose results are applicable across and beyond the partnership; and Impact modelling to demonstrate the value add of MSI programming to current and potential donors and investors

All MSI Reproductive Choices UK job descriptions are subject to a language neutrality test prior to approval and we're always looking for new ways to make our recruitment process as fair and unbiased as we can. If you'd like to provide feedback on MSI Reproductive Choices recruitment process, please do so via email to

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### The role

This is an exciting opportunity for a seasoned professional – passionate about driving development to be more effective, equitable, and efficient through evidence and identifying best practice – to join MSI and help shape and drive evidence, measurement and evaluation of our strategy.

The role of the Innovation, Evidence and Research Manager is to ensure that MSI Reproductive Choices programmes are informed by a robust evidence base, are designed to achieve tangible impact consistent with our vision and have effective measurement and evaluation systems. As part of the team you will have the opportunity to across all departments at MSI Reproductive Choices.

You will ensure insight and evidence is used externally to demonstrate MSI Reproductive Choices impact and value in strengthening private health systems and the role this plays in achievement of universal access to sexual and reproductive health care.

### Key Responsibilities

**Lead a team to deliver Pillar 2 & 3 analytics, programme Monitoring Evaluation & Learning and research evidence to support improved channel performance:**

- Be a strategic source of **Private Sector channel**-relevant evidence and insights to the virtual teams, Private Sector Director and wider MSI organisation
- Provide technical advice and support to country teams to answer specific questions and/or lead by conducting own analysis on thematic research area(s):
  - MSI centres, Maternity, Private clinics (Social Franchise)
  - Self-Care & telemedicine, new pharmacy model evaluations
  - interventions aiming to improve productivity, reach or efficiency in pillars 2&3 (e.g. Adolescents in social franchise or self-care initiatives in pharmacy)
- Deliver Pillar 2 & 3 routine analytics (e.g. Integrated services, clinic branding, Electronic Health Records evaluation, Maternity care)
- Identify opportunities to standardise and automate analytics product offerings/dashboards for Pillar 2/3 channels and deliver an optimal range of analytics product offerings that work for Pillar 2/3 channels.
- Work closely with Global Information Systems, finance and other teams to publish key insights / dashboards for performance management and strategic decision-making
- Lead on production, communication pillar 2/3 insight summaries that are grounded in data & evidence that are used by MSI teams to improve their performance and are built into best practice “Success Models”, Insight Compendium
- Collaborate with data governance group to ensure data is “fit for pillar” purpose
- Support team and work with Data Scientist & others to show the cost and value of MSI services that have been delivered into a country health system

**Ensure key Pillar 2/3 evidence initiatives are delivered to quality and time and learnings are widely used within MSI and the sector:**

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- Coordinate key pillar 2 & 3 evidence initiatives, including the MSI Abortion Quality Index, UK AID Connect, and telemedicine/self-care evidence generation, and support evidence strategy evolution for these pillars.
- Lead development, monitoring & reporting for MSAQI performance and brief teams on progress and gaps, supporting teams to think through how to improve their scores.
- Ensure integration and triangulation with the two other MSI 2030 metrics (clinical quality score and the client centred care metric).
- Provide technical oversight for the Pillar 2/3 UK Aid Connect programme, ensuring appropriate research and learning designs and implementation by external leading partners as well as sharing of progress and learnings across the MSI partnership.
- Review and quality assure other E&I team members' outputs (either in the Global Support Office or country programmes). This includes advising others on the design of original research and scientifically critiquing the work of others or facilitating through working with consultants to do so, and guidance on data presentation and visualisation, and MEL design.

### **Establish influence across and outside of MSI.**

- For Pillar 2/3, actively steer monitoring, evaluation and learning plans in the proposal writing process, in close collaboration with MSI's Programme Design and Development team.
- Identify opportunities for insight generation and strengthen pillar 2/3 analytics to find opportunities and ways to sell and demonstrate MSI private sector performance with funders and the sector
- Support E&I Director to build strong evidence partnerships with external stakeholders such as norm setting bodies, donors, research partners and governments to infuse MSI programming with lessons from elsewhere and build MSI's profile as a thought leader. This includes actively seeking out research partners (for example universities, research institutes or service delivery partners with research capacity), explaining MSI's position with donors and participating at key thought leadership events (such as the International Conferences on Family Planning, Women Deliver or the Abortion Research and Policy Symposium).
- Proactively & effectively disseminate Pillar 1 evidence with donors and sector or commercial partners to ensure learnings are shared widely, using a wide range of channels such as donor briefing packs, webinars, the Safe Access platform, technical symposia or conferences, reports, evidence briefs, blogs and papers to ensure sector-wide sharing of learning and insight.

### **Team Leadership & management.**

- Oversee the work of Pillar 2/3 team of two Evidence & Impact Advisor and Analyst
- Resource management: ensure all resources, budgets and projects by the Pillar 2 Impact & Evidence team are efficiently and effectively executed.
- Support & follow the HR people development processes – successfully building competency and capability
- Actively support the Director in creating and maintaining the Global Evidence Network

### **Participate in other cross functional “virtual” teams and support project work as necessary**

- Proactively contribute to MSI project teams as required

### **Measures of success:**

1. Using data & insights generated, Pillar2/3 team solving key challenges to improve performance
2. Successful proposals (especially for telemedicine/self-care) and high technical “data & evidence” scores/commentary using MSI evidence and learning
3. Producing and presenting high quality insight. Delivering insightful presentations to senior audiences.

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Please note that you may also be required to carry out reasonable additional ad-hoc duties, at the request of your line manager.

Please read this document in conjunction with the Person Specification for the role.

### Signature

By signing below, you indicate that you have read and agree to this job description.

**Full name:**

**Signature:**

**Date:**