

Job Description: Healthcare Assistant



General role information

Job Title:	Healthcare Assistant
Reporting to:	Clinical Services Matron
Salary Band:	Band A
Notice period:	Two months
Budget Responsibility?	No
Contract type?	Permanent
Direct Reports?	No
Client facing role?	Yes

About MSI Reproductive Choices

Only when choice is a reality for each of us, can we create a better, more equal world for everyone. Here at MSI Reproductive Choices UK (MSI UK) we are proud to be a social enterprise that is changing the world for the better, we reinvest and donate our profits towards creating a positive social change across 37 countries globally.

As one of the world's leading providers of sexual and reproductive healthcare our aim is simple: to empower clients to make the reproductive choices that are right for them. That is what we mean by client-centred care.

At MSI Reproductive Choices UK our client-centred care philosophy means respecting our clients as active partners in their own service, caring about who our clients are, their experiences, and how they feel before, during and after they access care with us.

MSI Reproductive Choices is committed to safeguarding: promoting the welfare and safety of everyone involved in the delivery or receipt of sexual and reproductive health services, especially children, young people and vulnerable adults. We are committed to ensuring diversity, and equality for all within our organisation and encourage applicants from diverse backgrounds to apply. We expect all staff and post holders to share our values and commitments.

The department / team

We are looking for a passionate and committed Healthcare Assistant to join our South London team.

Supporting within our Nurse led environment, we have well-established protocols and support systems that reinforce a values-driven organisational culture, with a focus on care and leaving no one behind.

All MSI Reproductive Choices job descriptions are subject to a language neutrality test prior to approval and we're always looking for new ways to make our recruitment process as fair and unbiased as we can. If you'd like to provide feedback on MSI Reproductive Choices UK recruitment process, please do so via email to

Resourcinguk@MSIChoices.org

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The role

Reporting to the Clinical Operations Manager or Clinical Team Leader, the main purpose of this role is to provide appropriate and effective care, as determined by the client, with the allocation of an accountable Registered Nurse / Midwife on every shift who will be responsible for documentation. MSI philosophy of minimal intervention.

Key responsibilities

Consultation

- Blood sampling
- Height and Weight
- TEWS observation
- Pregnancy testing
- Ultrasound analysis

Ward

- Provide support to clients undergoing the procedure without a general anaesthetic alongside a Registered Nurse / Midwife
- Monitoring observations according to the TEWS policy
- Escorting clients to theatre

Theatre

- Assisting with recovery of client and transport back to ward
- Disposal of foetal tissue
- Assisting anaesthetist and surgeon where necessary
- Supporting privacy and dignity in the theatre
- Sterilisation and preparation of instruments and soft packs for each procedure and cleaning and re-sterilising instruments following each procedure
- Preparation and cleaning of theatre, sluice and recovery prior to, and after, each operating list

Equipment and Environment

- Assisting in the daily checking and maintenance of routine, emergency and environmental equipment ensuring that all checks are carried out to a satisfactory standard and recorded
- Assisting in the checking of stock levels and participating in the ordering of stores as directed by the Clinical Supervisor Training
- Participation in personal performance review
- Regular updating of own knowledge and development and undertaking training/learning activities

Occasional Duties

- Any other duties as directed by the Clinical Operations Manager, Operations Manager or Clinical Team Leader
- Identifying safeguarding concerns and reporting to a registered nurse / Midwife

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Key Skills and Experience

To perform this role, it is **essential** that you have the following skills and experience:

- Ability to work in a diverse and inclusive environment, respecting and collaborating with all individuals equally, and with a commitment to overcome bias and prejudice
- Ability to work as part of a team and liaise with people of all levels
- Good listening and communication skills
- Flexibility and willingness to travel to other centres with reasonable notice
- Past experience in women's health / termination of pregnancy services (desirable)
- Experience and enjoyment of working with people
- Experience of working in a healthcare/clinic background
- Previous HCA experience (desirable)

Formal Education/qualification

- English Language and Mathematics to GCSE standard of equivalent
- Level 3 NVQ in Healthcare desirable
- IT Literate

Personal Attributes

We recruit talented, dynamic people with diverse backgrounds and experiences, all united by a belief in our mission and a focus on delivering measurable results. We're proud to be an equal opportunities employer and are committed to creating a fully inclusive workplace, where everyone feels able to participate and contribute meaningfully. You must be open-minded, curious, resilient, and solutions-oriented, and be committed to promoting equality, and safeguarding the welfare of team members and clients alike.

For this role, we're looking for an individual who is:

- Pro-choice, support and adhere to MSI vision and goals .
- Dynamic, creative individual with the ability to show initiative .
- Team player, providing support and encouragement .
- Organised and process oriented, with an attention to detail and able to prioritise workload.
- Customer focused, responsive to changing priorities and demands .
- Strong communication skills and a team player.
- Ability to analyse complex problems in a structured manner whilst working under pressure .
- Focused on delivery with a 'can do' approach.
- Demonstrates MSI team member behaviours and professional self-development.

Please note that you may also be required to carry out reasonable additional ad-hoc duties, at the request of your line manager.

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Signature

By signing below, you indicate that you have read and agree to this job description.

Full name:

Signature:

Date: